

March 1, 2022
No. SAMG-001E

TECHNICAL / SERVICE INFORMATION

To whom it may concern,
Subject:

Announcement for “End of Support for PULCOM-V10 1st to 2nd Generation”

Dear Sir or Madam,

We have made two minor changes to the "PULCOM-V10" since its launch. However, due to the difficulty in securing the parts necessary to maintain the functionality of the product, the repair period for each generation will expire as follows, except for the current model.

- 1st Generation
Identification method: Model number starts from E-PV14*****
End of production: 2006
End of support: March 31, 2023
- 2nd Generation
Identification method: Model number starts from E-PV15*****
and serial number starts with "A" or "6".
End of production: 2013
End of support: September 30, 2023
- 3rd Generation (Current product)
Identification method: Model number starts from E-PV15*****
and serial number starts with "9".



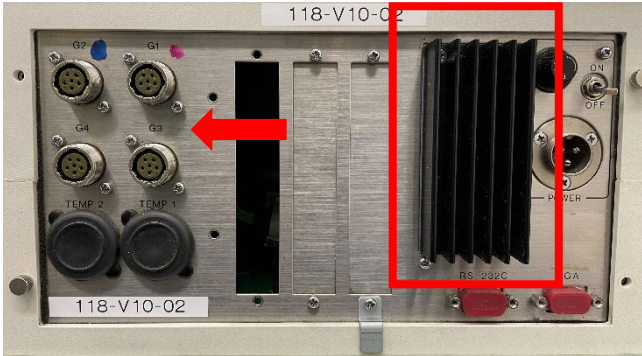
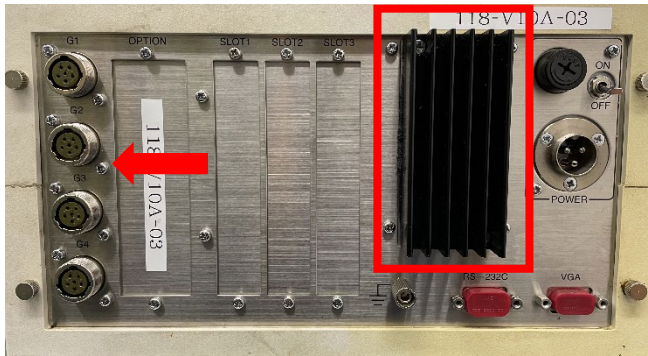
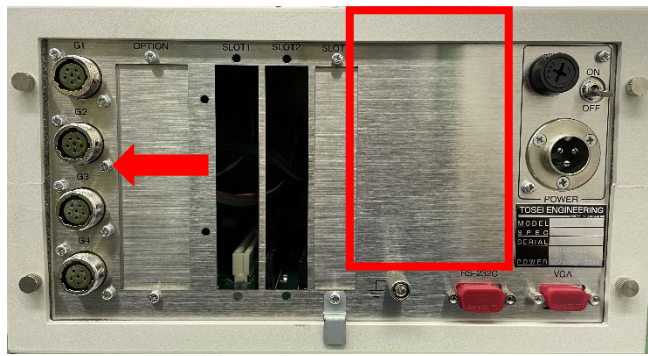
PULCOM-V10

After the repair period expires (End of Support), please consider replacing the product with the current V10 (3rd generation).

We would like to thank you for your understanding.

How to check the generation of PULCOM V10

*Please check the rear side of PULCOM V10.

Generation	<p>The 1st Generation (1999-2007) V10</p>		<p>The 2nd Generation (2007-2013) V10A</p>	<p>[Current model] The 3rd Generation (2012-) V10AII</p>
Body				
Features	<p>Model: E-PV14</p> <ul style="list-style-type: none"> a) Cooling fin: Yes (black) b) Gage input: 2 vertical column 		<p>Model: E-PV15</p> <ul style="list-style-type: none"> a) Serial number: starts with "A" or "6" e.g. A*****, 6***** b) Cooling fin: Yes (black) c) Gage input: 1 vertical column 	
Support for repair	Version up to current model only		Version up to current model only	
			Available	