

March 1, 2022 No. SAMG-002E

## **TECHNICAL / SERVICE INFORMATION**

To whom it may concern, Subject:

Announcement for "End of Support for Old model PULCOM- $\Sigma$ "

Dear Sir or Madam,

We have been repairing the old model of PULCOM  $\Sigma$  for over 7 years since it was discontinued. However, it has become difficult to secure the parts necessary to maintain the functionality of the product, and the repair period will expire as follows.

## 1. Comparison between Old model PULCOM $\Sigma$ and Current model PULCOM $\Sigma$

Item	Old model PULCOM $\Sigma$	Current model PULCOM $\Sigma$
Туре	E-TS-1***-P3/P6 (There is no "B" in the type.)	E-TS-1***B-P3/P6 (There is a "B" in the type.)
	Canon connector (green)	SNS connector (silver)
Connector type		

## End of Support (EOS) for Old model PULCOM Σ Until September 30, 2022 orders Please contact us if you would like to place an order for a large quantity.

- 3. Points to note after updating the current PULCOM  $\Sigma$ 
  - a) It is necessary to change the setting of the connector type at the control unit (Amplifier).
  - b) If it used an extension cable, it is necessary to change the extension cable or use a conversion connector.
  - c) If it used an electrical retract model, it is necessary to change the conversion connector and conversion cable.

Therefore, we would like to ask you to consider upgrading to the current product in the future. We would like to thank you for your understanding.

