

March 1, 2022
No. SAMG-003E

TECHNICAL / SERVICE INFORMATION

To whom it may concern,
Subject:

Announcement for “End of Support for DELCOM 300”

Dear Sir or Madam,

As for our product DELCOM 300, the production of this product was discontinued in December 2018, and it has been in a paid service period now. However, the End of Support (EOS) is scheduling at the end of November 2025 due to the difficulty in securing parts to maintain the product's functionality. We would like to ask you to consider replacing the product with a successor.

[Target product MODEL]
E-DL-300
E-DL-300-1
E-DL-300-2
E-DL-300-3



DELCOM 300

Furthermore, the successor product is the PULCOM V6B, but the specifications for I/O (input/output), BCD I/O, and RS-232C communication are different, so modification of the machine side is required.

Therefore, please contact AMG Design Group via your areas service company for any inquiries regarding successor products.

We would like to thank you for your understanding.