

December, 2024
No. SAMG-015

TECHNICAL / SERVICE INFORMATION

To whom it may concern,
Subject:

Announcement of “End of Support for PULCOM-V4S/V6S 1st Generation”

Dear Sir or Madam,

As always we appreciated for your continued support.

Regarding the PULCOM-V4S/V6S (Front panel separated type), we will end as repairs for the first generation model, which was discontinued at the end of July 2018.

Also, we will not be able to accept any repairs, specification changes, or modifications after the support end date, so we ask that you consider replacing your model with the second generation model.

Maintenance of the second generation model will continue, so you can use the product with peace of mind. Thank you for your understanding.

■1st Generation (V4S/V6S)

End of Production: July, 2018

End of Support: July 31st, 2025

*Please note the both Main body and Display part are ended support

■2nd Generation (Current Product V4S-025/V6S-025)

PULCOM-V4S



Main body

Display part

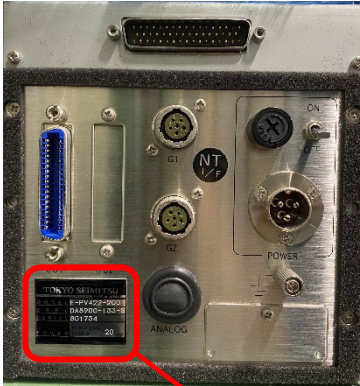


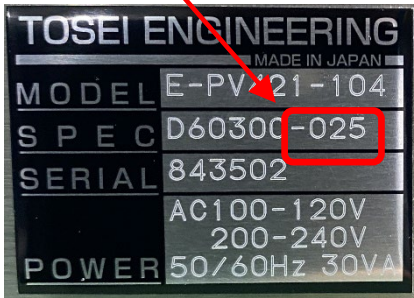
PULCOM-V6S



Main body

Display part

Identification method for V4S/V6S 1st and 2nd Generations

V4S/V6S 1 st Generation	V4S/V6S (Current Product)
<p>【Rear side of the main body】</p>   <p>The last digit of the SPEC is “S” on the specification plate</p>	<p>【Rear side of the main body】</p>   <p>The last digit of the SPEC is “-025” on the specification plate</p>

*The cables using for 1st generation are able to keep using for 2nd generation.